

Resolved: Known Issue - KI9.2-94_EX: Expense Report Variances on the BOR_KK_EXSHEET_RECON Query

UPDATED: January 31, 2020

STATUS: Resolved

RESOLUTION: ITS developed a process to identify Expense Reports with variances and flip budget flags that runs nightly to resolve any variances between the ACTUALS ledger and Commitment Control.

NAVIGATION: Travel and Expenses > Approve Transactions > Approve Transactions

ISSUE: When an approver selects an Expense Report from their approval queue and makes changes, the system does not always trigger a new budget check. This occurs whether the transaction is selected from the Worklist or Approve Transactions. Expense Reports that did not receive a new budget check can be approved and paid, resulting in variances between the ACTUALS ledger and Commitment Control. These variances may be identified by running the BOR_KK_EXSHEET_RECON query.

ORIGINALLY POSTED: May 30, 2018

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

