Resolved: Known Issue - KI9.2-167_GL-General Ledger Accounts Payable Journal Generation Issue

TO: Georgia*FIRST* PeopleSoft Financials Users

POSTED: July 9, 2024

STATUS: Resolved

RESOLUTION INFORMATION: ITS has applied a fix that corrects the issue introduced with Release 5.90. All residual voucher accounting lines and AP journals affected by the issue have also been corrected.

NAVIGATION: General Ledger > Subsystem Journals > Generate Jrnl from Subsystem

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ORIGINAL KNOWN ISSUE
POSTED: November 10. 2023

ISSUE: Some of the journals created in the nightly batch process on November 6, 2023, are currently in an error status due to data originating from other business units. This is currently only affecting Accounts Payable journals.

Please do not run the journal generation process or delete any Accounts Payable journals until further notice from ITS.

The journal generation process has been removed from the nightly batch process until this issue is resolved.

FUNCTIONAL WORKAROUND: There is no functional workaround at this time.

ESTIMATED RESOLUTION: ITS is testing a fix for this issue and will have the resolution in production as soon as possible.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.