

## Known Issue: KI9.2-173\_Other– Issue when using Type Ahead/Autocomplete functionality

**POSTED:** 12/12/2024

**STATUS:** Active

**NAVIGATION:** Any search field

**ISSUE:** Following Release 6.00, an Oracle bug exists that affects the Type Ahead/Autocomplete functionality for search fields containing a comma. When utilizing a search field containing a comma, PeopleSoft will display :::: characters instead of the comma. If users select the search result, an error message may display, or the search result may return a "No matching values were found" message.

**Supplier Information**

Find an Existing Value Add a New Value

Search Criteria  
 Enter any information you have and click Search. Leave fields blank for a list of all values.

Recent Searches: Choose from recent searches | Saved Searches: Choose from saved searches

SetID = [ ] [ ]

Supplier ID begins with [ ]

Persistence = [ ] [ ]

Short Supplier Name begins with [ ]

Our Customer Number begins with [ ]

Supplier Name begins with [ D Street Entertainment ]


Show fewer options  
 Case Sensitive  Include

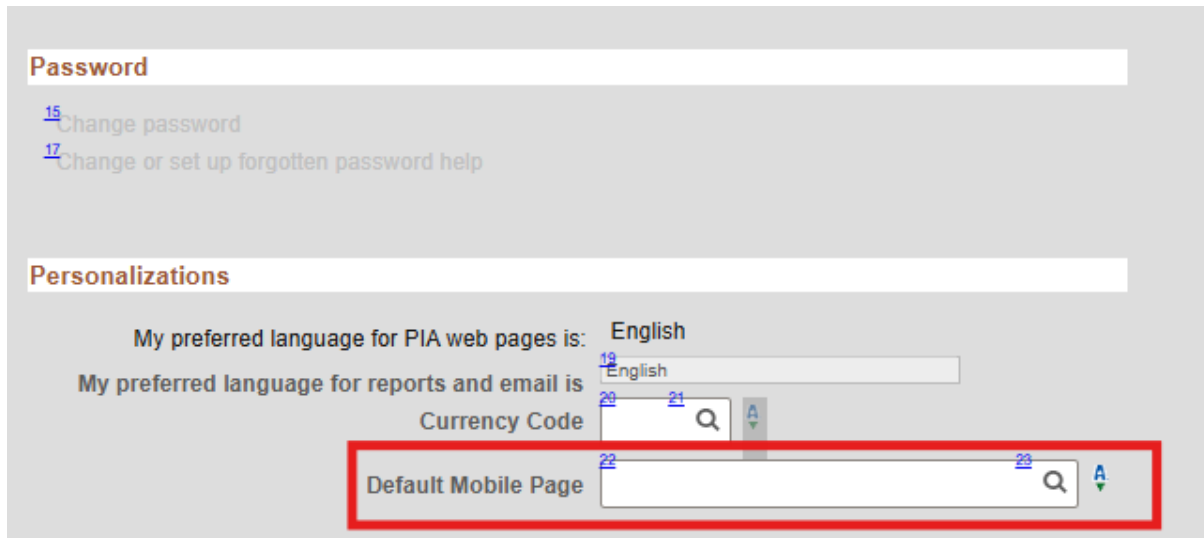
Supplier Name	Short Supplier Name	Supplier ID	Our Customer Number	Old Supplier ID
D Street Entertainment	BINETTE:::D-001	0000017894		000138064
D Street Entertainment::: LLC	DSTREETENT-001	0000040470		

**FUNCTIONAL WORKAROUND:** Oracle is aware of this issue and is working on a fix. Until the fix is applied, users can:

1. Select the value and manually replace the :::: with a comma.
2. Search by using the Look Up icon(Magnifying glass) to search for the field.
3. Disable the Type Ahead/Autocomplete functionality for a specific field, entire page or all pages by using the following navigations.

**To disable for a field:**

1. Navigate to the page.
2. Click on the **Personalize Page** link found in the top right corner.
3. Locate the field where you would like to turn off the functionality.
4. Click the  next to the field to disable.
5. Click OK to save changes.



**To disable for an entire page:**

1. Navigate to the page.
2. Click on the **Personalize Page** link found in the top right corner.
3. Check the **Disable Autocomplete for the entire page** box.
4. Click OK to save changes.

**General Profile Information**

[Copy Settings](#)
[Share Settings](#)
[Delete Settings](#)

**Page Personalization**

Personalized Settings are in effect.

Save tabbing order personalized below.

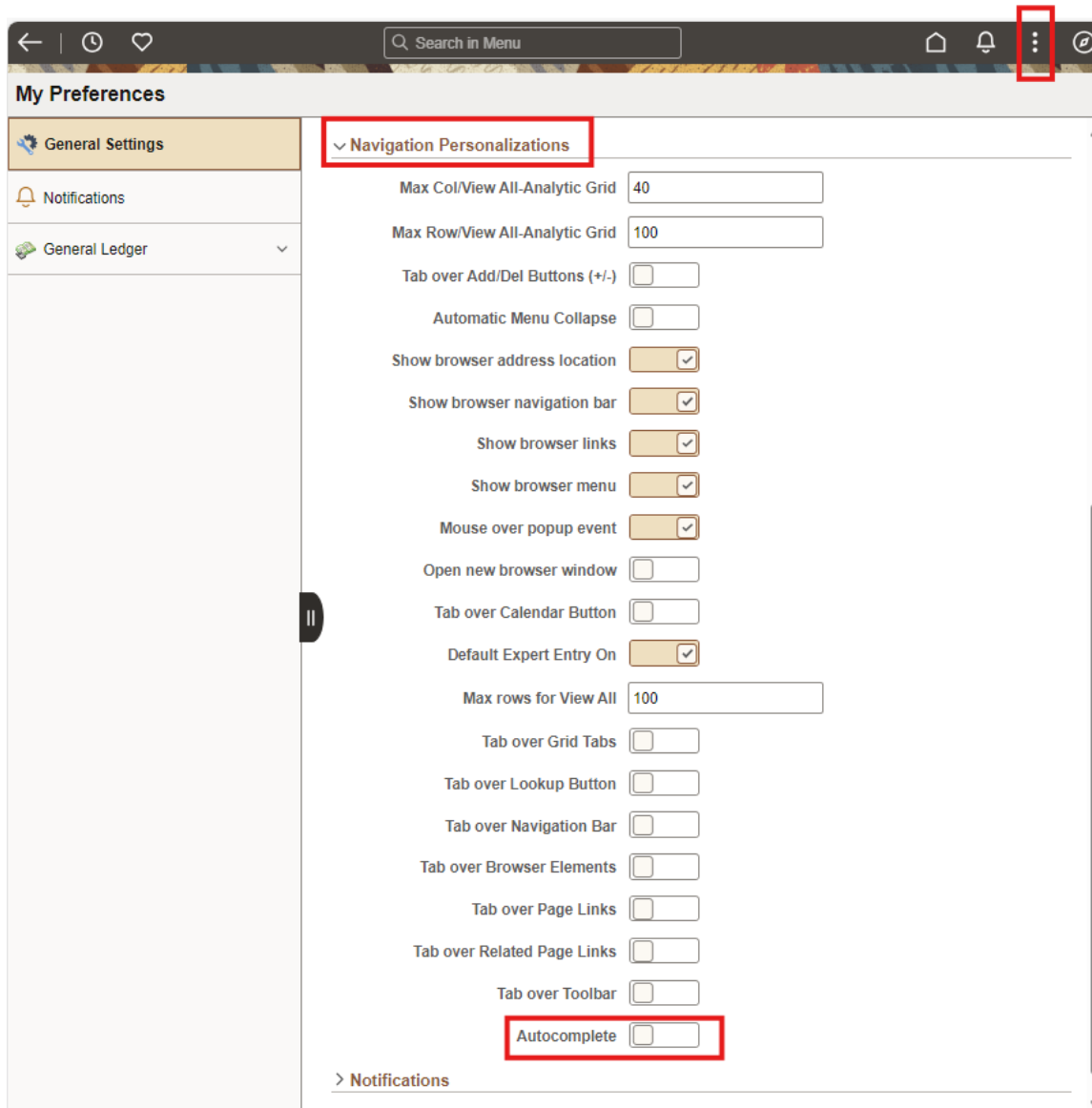
To define new tabbing order, select Clear Tabbing Order, then click items to include in desired sequence. This new Tab order setting may be overridden by the people code command SetCursorspos(). To rearrange tabbing order, select Remove from order, Move up in order, or Move down in order, then click appropriate items to rearrange.

**Disable Autocomplete for the entire page.**

To disable Autocomplete for the entire page, select the above checkbox.

**To disable for all pages:**

1. Click on the 3-dot ellipsis icon and select **My Preferences**.
2. Expand the **Navigation Personalizations** section.
3. Scroll to the **Autocomplete** option and toggle it off.



**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).