



## AP.020.051 – ENTERING A CREDIT ADJUSTMENT VOUCHER

| Purpose       | <ul> <li>To create a credit adjustment voucher for an overcharge.</li> <li>To apply a credit adjustment voucher to another voucher.</li> <li>To adjust Chartfields, amounts, or quantities for previously vouchered items.</li> </ul>   |
|---------------|---|
| Description   | Adjustment vouchers are vouchers that are created with positive<br>or negative amounts representing the adjustment, then linked to<br>the voucher that required the adjustment. The result is updated<br>supplier balances and accounting entries when the adjustment<br>vouchers are posted.   |
|               | There are many occasions where users need to adjust vouchers because of incorrect data entry, incorrect supplier invoice information, or failure of the supplier to provide the agreed-upon goods or services.  |
|               | Adjustment vouchers can create a credit memo, adjust matched values, reverse quantities or amounts for purchase order information, or reverse quantities or amounts for receipt information.  |
|               | Users can enter and adjust information manually or create an<br>adjustment voucher for the credit memo invoice received from the<br>supplier by copying the original voucher into the Adjustment<br>voucher. To properly match the credit memo to the original<br>voucher, PeopleSoft recommends that users use Adjustment<br>vouchers. |
| Security Role | BOR_AP_VOUCHER_ENTRY  |
|               | Security Note: AP Users must have Commitment Control Security<br>Rule BUDG_DT_AP to allow updating of the Voucher Budget Date<br>and Security Rule OVRD_AP to allow Budget Override for AP<br>budget check errors. For more information, see <u>KK.010.013</u> -<br><u>Defining Budget Security – Associating Rules to User</u> .       |





| Dependencies/<br>Constraints | <ul> <li>Georgia <i>FIRST</i> Financials is only using the following PeopleSoft delivered Voucher Styles:</li> <li>1.) Regular Voucher</li> <li>2.) Adjustment Voucher</li> <li>3.) Single Payment Voucher</li> <li>4.) Template Voucher</li> <li>All PeopleSoft delivered voucher styles will appear in the list but only these four voucher styles should be selected.</li> <li>User preferences are required to define the user's authority for entry of each of the voucher styles.</li> </ul> |
|------------------------------|--|
| Additional<br>Information    | None   |

## **Procedure**

Below are step by step instructions on how to enter a credit adjustment voucher.

| Step | Action   |
|------|--|
| 1.   | Click the NavBar icon.   |
| 2.   | Click the Menu icon.   |
| 3.   | Click the Accounts Payable link.   |
| 4.   | Click the Vouchers link.   |
| 5.   | Click the Add/Update link.   |
| 6.   | Click the Regular Entry link.  |
| 7.   | On the Add a New Value tab, click the Voucher Style list.                                  |
| 8.   | Click the Adjustments list item.   |
| 9.   | Click in the Supplier ID field and enter the Supplier ID.                                  |
| 10.  | Click in the Supplier Location field and enter the Supplier Location.                      |
| 11.  | Click in the Address Sequence Number field and enter the Supplier Address Sequence Number. |
| 12.  | Click in the Invoice Number field and enter the Invoice Number.                            |
| 13.  | Click in the Invoice Date field and enter the Invoice Date.                                |





| Step | Action  |
|------|---|
| 14.  | Click the <b>Add</b> button. The system navigates to the Invoice Information page.  |
|      | The Invoice Information page enables users to enter or view invoice information, including invoice header information, non-merchandise charges, and voucher line and distribution information.  |
| 15.  | Verify the <b>Pay Terms</b> field populates with default payment terms. Users may wish to change the default to Due Now.  |
| 16.  | Select from the options listed below:   |
|      | <ul> <li>Related Voucher<br/>Go to step 17</li> <li>No Related Voucher<br/>Go to step 20</li> </ul>   |
| 17.  | In the Copy From Source Document section, click in the <b>Voucher ID</b> field.   |
| 18.  | Enter the Voucher ID in the Voucher ID field.   |
| 19.  | Click the <b>Copy to Voucher</b> button. The original voucher information is copied into the newly created Adjustment voucher and now appears as a Related Voucher.   |
|      | <b>Note</b> : If the related voucher is associated with a Purchase Order that is not yet<br>in a Completed status, additional options may appear to allow users to restore<br>the encumbrance to the PO. There may be times that this option would not be<br>appropriate. |
| 20.  | Click in the <b>Total</b> field and enter the total adjustment.   |
| 21.  | Click the <b>Distribute by</b> list and select <b>Amount</b> or <b>Quantity</b> .   |
| 22.  | If needed, adjust the Line Item, Quantity, UOM, Unit Price, and Line Amounts.   |
| 23.  | Click in the <b>Description</b> field and enter a description for the credit memo.  |
| 24.  | If needed, adjust Merchandise Amt, Quantity, and Chartfields.   |
| 25.  | Verify the Total is correct.  |
| 26.  | Click the <b>Save</b> button. Confirm that the voucher successfully saved, and a Voucher ID has been assigned.  |
| 27.  | Now that the voucher has been saved, it must be budget checked to be available for voucher posting and payment. For more information, see <u>AP.030.020 – Budget Checking Payables</u> .  |
| 28.  | The credit adjustment voucher must be offset against another voucher within a pay cycle, the payment posted, and the voucher journal generated to complete updating supplier balances and accounting entries.   |



