

**REGENTS ACADEMIC COMMITTEE ON LIBRARIES (RACL)  
2023 FALL GENERAL MEETING MINUTES**

November 3, 2023

Virtual Meeting

**ATTENDEES:**

RACL Committee Members:

Dr. Alan Bernstein, Valdosta State University  
Joy Bolt, University of North Georgia  
Dr. Lisandra Carmichael, Georgia Southern University  
Meghan Crews, East Georgia State College  
Beth Pye for Angiah Davis, Gordon State College  
David Edens, Abraham Baldwin Agricultural College  
Julius Fleschner, Georgia Highlands College  
Dr. Sonya Gaither, Clayton State University  
Dr. Toby Graham, University of Georgia  
Debbie Holmes, College of Coastal Georgia  
CJ Ivory, University of West Georgia  
Alan Karass, Columbus State University  
Lynn Kelly, South Georgia State College  
Tamatha Lambert, Middle Georgia State University

Dr. Catherine Lewis, Kennesaw State University  
Frank Mahitab, Fort Valley State University  
Chris Matz, Georgia Gwinnett College  
Dr. LaVerne McLaughlin, Albany State University  
Robert Quarles, Atlanta Metropolitan State College  
Dr. Leslie Sharp, Georgia Institute of Technology  
Andrea Stanfield, University of West Georgia  
Jeff Steely, Georgia State University  
Ru Story-Huffman, Georgia Southwestern State University  
Felix Unaeze, Savannah State University  
Dr. Shaundra Walker, Georgia College & State University  
Brad Warren, Augusta University  
Melissa Whitesell, Dalton State College

University System of Georgia/GALILEO/GIL/DLG:

Lucy Harrison, Jeff Gallant, Russell Palmer, John Stephens, Joy Woodson, Ken Henslee, Nakita Afaha, Deena Anderson, Barry Robinson, Sean Boyle, Brad Baxter, Seamus Narron, and Joshua Wier

Guests:

Jennifer West, Savannah State University  
Jay Forrest, Georgia Institute of Technology  
Laura Bell Wright, Interim Dean, Valdosta State University

**MEETING CALLED TO ORDER:**

Chair Melissa Whitesell welcomed everyone and called the meeting to order. Lucy Harrison conducted roll/attendance of the group.

Lucy acknowledged new members CJ Ivory, Interim Dean of Libraries for the University of West Georgia, and Catherine Lewis, Interim Dean of Library Services for Kennesaw State University. Lucy further acknowledged the upcoming retirement of Ru Story-Huffman from Georgia

Southwestern State University, in May 2024, and the retirement of Alan Bernstein from Valdosta State University.

Lucy Harrison presented the agenda for the meeting, which was moved to be approved by Laverne McLaughlin, seconded by Sonya Gaither, and approved.

The minutes from the 2023 Spring General RACL meeting held in person April 21, 2023, at the Robert F. Hatcher Sr. Conference Center, Middle Georgia State University, Macon, Georgia were approved after a minor correction.

#### **GIL/GALILEO STAFF UPDATES:**

Lucy Harrison provided an update that the USG libraries will be participating in a **Courier RFP**. An RFP team has been assembled but has not yet met:

- Subject matter experts:
  - Viki H Timian (UGA)
  - Mary W Poland (UGA)
  - Rosemary Humphrey (KSU)
  - Austina Jordan (UNG)
  - Angela Mehaffey (UWG)
- RACL Liaison: Brad Warren (Augusta)

GIL-specific requirements for RFP have been updated to accurately reflect the current stops, reflect current usage, and add reimbursement for lost as well as damaged items (would likely require tracking). RFP requirements should allow FedEx & UPS to be considered. Procurement is hoping to schedule a kickoff meeting soon.

Lucy Harrison further provided the following **budget** update: ALG and DLG budgets are operating within parameters. GIL has reserves which will be spent on the FOLIO implementation. However, the GALILEO budget is operating at a loss due to budget cuts in 2021. The system office supported a request for FY24 to restore about half of the 2021 budget cuts. John and Lucy will start outlining some options for consideration if the request for additional funds is not approved.

Jeff Gallant provided the following **Inclusive Access** highlights: We have negotiated low-cost pricing (\$40 or under) for inclusive access textbooks from Pearson and McGraw-Hill. The publishers will be monitoring the bookstores to ensure they are not marking these up above \$40. Students will have access to course materials on or before the first day of class, and for multiple semesters; they can opt-out at the course level. Bookstores should automatically be getting these discounts starting in the Spring for any courses that already use these materials. More information in on the ALG website.

Lucy Harrison provided an update on the **Joint ICOLC/ALA Task Force on Metadata Futures**, which was formed in the wake of the ICOLC OCLC Task Force and the ICOLC Strategies for Open Collaboration in Library Consortia Task Force. It will include members from ALA, ICOLC, and representation from the Library of Congress. The task force will provide recommendations for meta data sharing policies that can meet the emerging needs of libraries and consortia.

Joy Woodson provided an update on the **GALILEO Annual Survey**, which is live November 1-17. This year, the survey is behind the GALILEO Search login to cut down on spam responses, so please share widely, but only using the provided Express Links (or direct people to GALILEO website). The survey includes strategic planning questions for library staff only.

Russell Palmer provided the following update on the **plans for new EBSCO UI rollout**:

- Delayed Release for USG, Shifting from December 2023 to May 2024
- Three features originally slated for January were pushed by EBSCO:
  - Access to custom folders
  - The ability to e-mail articles from within the results list
  - Journal alerts
- All USG institutions have a fully functional preview available
- May be used for planning, staff training, updating materials
- All USG institutions have been contacted and their integrations/customizations updated and reviewed

Russell also provided an **Authentication Update**: we will be decommissioning the GALILEO EZProxy on December 11. It is no longer in use for authentication for GALILEO core resources, though we will continue to support use of local instances of EZProxy if/when needed. We are also running an OpenAthens Debug project in advance of setting up authentication for FOLIO. Most institutions have already responded.

## **E-RESOURCES REPORT AND RECOMMENDATIONS:**

John Stephens provided a report on current USG usage of group resources which might be candidates for replacement within the portfolio (PsycARTICLES, PsycInfo, Films on Demand, MLA International Bibliography, Westlaw Legal & International, CINAHL Index, and Medline w/Full Text). The GALILEO Portfolio Analysis Committee (GPAC) looked at these resources with to see where economies of scale indicate that we are collectively better served by a centrally funded license. Considerations include whether to keep a video product; and/or a legal product; and whether we could acquire a research data/methodology product. GPAC members ranked the current portfolio and is now looking to RACL for feedback. No decisions were made at the meeting; but John and GPAC will bring a formal recommendation forward.

The meeting adjourned for a break at 10:15 a.m. and reconvened at 10:25 a.m.

## **CORE CURRICULUM/IMPACT DISCUSSION:**

Melissa Whitesell and Julius Fleschner led a discussion of the changes in the core curriculum, emphasizing the transition from alphanumeric designations to thematic areas for more meaningful connections to the field of study.

## **GIL/ALMA UPDATES:**

Sean Boyle provided the following **GIL/Alma update**. Committee highlights include:

- **Acquisitions**: Completed data clean-up task evaluation/instructions. Posted to wiki and LibGuide and provided guidance to Inst Leads
- **Analytics**: Working on ACRL/IPEDS Dashboard in Alma Analytics
- **Cataloging**: Completed data clean-up task evaluation/instructions. Posted to wiki and LibGuide and provided guidance to Inst Leads
- **Fulfillment**: Members working on Courier RFP. Committee working through data clean-up tasks and will provide instructions and guidance at next Inst Leads
- **GALILEO Portfolio Analysis**: Begin review of overlap between aggregators across platforms EBSCO/ProQuest/Gale
- **GKR**: Auburn Ave Research Library has joined GKR. First new members since 2016
- **OPAC**: Evaluated various Primo VE release features. Active in evaluation/feedback of EBSCO EDS New UI
- **RACL Library Impact and Value**: Working with GGC IT and Clayton IT to evaluate how OA attributes are passed with an eye on identify appropriate attributes for data regarding resource usage.
- **Special Collections**: Produced new charge statement:
  - This committee's charge is to analyze current or incoming USG library services platforms to develop strategies and workflows that best use their capabilities to propel and amplify the discovery of USG institutions' archival collections. Furthermore, the committee is tasked with disseminating this acquired knowledge to ensure that the collective expertise gained from this committee contributes to the advancement of discovery practices for archival collections across the USG institutions as a whole.

The full GIL/Alma updates report is available [here](#).

Sean Boyle further noted that committees are still seeking Vice Chairs for the Acquisitions/ERM committee and the Georgia Knowledge Repository. Catherine Downey would like to volunteer for the GKR role.

## **FOLIO + OPEN RS + BIBLIOGRAPH + PANORAMA UPDATE**

Sean Boyle provided the following updates:

- Implementation Project Team Kickoff
  - Sept 20th – FOLIO Implementation Project Team Kickoff

- LibGuides page for meeting slides and slides – <https://libguides.galileo.usg.edu/GIL-FOLIO/meetings>
  - Roster finalized
- GIL/GALILEO Team Members
  - Project Lead – Sean Boyle, Barry Robinson (back-up)
  - Project Sponsor – Lucy Harrison, Barry Robinson (back-up)
  - RACL Liaisons – Sonya Gaither, Jeff Steely
  - GALILEO resources – Russell Palmer, Ken Henslee, Mike White, Kevin Cottrell, Sean Purcell, Phil Fitzpatrick
  - GIL resources – Chris Fishburn, Cynthia Ragin
  - Project Tools will include LibGuides, Monday.com, EBSCO Connect, MS Teams, and Jira
- A FOLIO Project LibGuide will serve as the Knowledge Base for the project: <https://libguides.galileo.usg.edu/GIL-FOLIO> This resource provides high level information and project documentation, space for committee work (workflows, minutes, policy decisions, etc.), timelines, etc.
- FOLIO Implementation Team will meet monthly throughout Fall 2023, shifting to bi-weekly meetings in 2024.
- Institutional Leads will meet monthly throughout Fall 2023, shifting to bi-weekly meetings in 2024 (at the existing date and time)
- GIL Coordinating Committee will meet monthly through Fall 2023 and reevaluate meeting scheduling in 2024
- GIL/GALILEO teams meet with EBSCO as needed

RACL will receive monthly FOLIO project updates containing 'action items' that each institution has been asked to complete. Please check with your institutional leads periodically regarding progress. The USG FOLIO Implementation team is relying on the institutional leads to share all project related information with their institution, organize a local project team, and complete activities in reasonable fashion. We may need RACL members' assistance to address local issues. Sean then provided an overview of the **FOLIO/OpenRS Timeline:**

- **Fall 2023** - Training and data cleanup activities.
  - General cleanup reports/instructions on LibGuide
  - Committees handling area specific (Cataloging, Fulfillment, etc.) cleanup instructions and guidance
- **October/November 2023**
  - GIL/GALILEO gather OA attributes currently utilized by USG
  - GIL/GALILEO meet with EBSCO to discuss collected OpenAthens authentication attributes currently used by USG libraries
  - GIL/GALILEO met with EBSCO to discuss pre-implementation test environments
- **January 2024** – EBSCO begin building out pre-implementation test environments
  - GIL and GALILEO test patron load and authentication processes
  - GIL work with EBSCO to load library test data (configurations, locations, etc.)

- **Jan 2024 – May 2024**
  - GIL/GALILEO work in test environments. Test integrations, configurations, etc.
- **May 2024 - Spring 2025**
  - GUGM
  - FOLIO member tenant implementation begins including data extracts, iterations, ongoing acceptance testing, etc. leading into Dress Rehearsal
- **March 2025 – Dress Rehearsal – Full extraction of all data required (EBSCO does a full load, integrate all 3rd party integrations, test strategies for day of go-live, etc. (2-week process))**
- **April 2025 – Pre-live training by EBSCO trainers or GIL Staff (for practitioners), we want this to be as close to go-live as possible, so that it is with the most current version, decisions, etc.**
- **June 2025 - Go Live**

Other institutions are also implementing in this same time frame including MOBIUS (go live May 2024) which is a complex consortium of various types of libraries (public, academic, special). Like us, they are implementing Enhanced Consortia Support (i.e., NZ/IZ configuration) and OpenRS (consortial borrowing). The Library of Congress is expected to go live in October 2024. USG will benefit from the EBSCO development efforts underway for MOBIUS and LoC migration as well as communication with librarians at these organizations.

Sean then provided a **Bibliograph Timeline**. From June 2023- January 2024 we will pilot Bibliograph linked data product. Work with University of Georgia and Georgia Gwinnett College to implement, test, and report back to USG on Bibliograph. We will debrief in January and expect to bring all libraries live by June 2024. We will need to decide if libraries will follow cohort model or go all together.

Sean also provided a **Panorama Timeline**. Over the past three months, the GIL and Analytics/RACL LIV Committees identified “core” data sources. Proposed data sources include ILS (Alma), EDS, ILL, Springshare (LibCal, Libguides, etc.). On October 9 the first cohort began implementation (Clayton State, Georgia State, Kennesaw State, Middle Georgia State, Valdosta State). From November 2023 to January 2024, we hope to complete the first cohort data loads and have EBSCO provide institutions with training/guided tours. From January 2024 to April 2024, we will focus on the second cohort of 12 institutions and finish up with the final cohort from April 2024 to June 2024. We hope to have all libraries live and signed off on their setup by June 2024.

The meeting adjourned for lunch at 11:57 a.m. and reconvened at 1:00 p.m.

Lucy Harrison welcomed everyone back and outlined some agenda adjustments.

## **STRATEGIC PLANNING DISCUSSION**

Lucy Harrison led a discussion concerning strategic planning. She reviewed the work that has already been done, including an off-site GALILEO Staff Planning Day and feedback from the

Georgia Libraries Conference. There are also some strategic planning questions on the Annual Survey (for staff only). Priorities that are emerging include:

- Investigate/implement AI
- Implement Linked Data for resource and database discovery
  - GALILEO as Google extension so it automatically searches if connected/logged in
  - Ensure that GALILEO brand is used in any linked data initiatives
  - Figure out how Bibliograph syndication works
- Adapt user interface to be more K-12 user friendly
  - More visual and kid-friendly K-12 views especially elementary
  - Focus group with K-12 students to figure out why they do not use GALILEO
  - Ask K-12 kids to design their preferred experience
- Lobby within USG for additional funding

We would like to finalize the new GALILEO Strategic Plan in early spring 2024. We will include an in-person discussion at the RACL April 12 meeting. We will have further discussion of RACL FOLIO/OpenRS related goals in Fall 2024.

## **MEMBER UPDATES**

Various members shared updates about their respective institutions, including budget situations, new initiatives, awards, and collaborations.

Sonya Gaither thanked everyone for their help with her reorg questions. Things are moving forward but they are still dealing with budget issues. Sonya also shared that she has received an award from Education 2.0, a national education award that she will get in March in Las Vegas.

Tamatha Lambert shared that Middle Georgia is launching the Center for Middle Georgia Studies funding by an endowment. Physical space is being completed.

Jeff Steely shared that GSU opened a new study commons on Sunday, which is very popular already. This concentrates late night studies in one area.

Leslie Sharp shared that Associate Dean Aisha Johnson was featured on a [GMA segment](#) on black librarians along with Mary Evans from the Carter Center Library.

Brad Warren shared that they completed renovation of Greenblatt Library in April and are now seeing double the usage from pre-COVID numbers. Also, President Keel has announced retirement. The medical school partnership with WellStar is going well so far, though there are some challenges in providing library resources. There is interest in expanding the MCGA presence in Atlanta and Albany. Athens/UGA are also in conversations about a medical school.

Catherine Lewis shared that KSU is doing a library reorganization. She has spoken to a number of USG deans already, and there seems to be good institutional buy in. KSU is also doing a Syllabus Project – identifying library resources across existing syllabi that can help drive down costs. Given her background and oversight, Dr. Lewis has also enjoyed thinking about ways for libraries and museums to come together and look for synergies.

Felix Unaeze shared that Savannah State received a \$10K ALA building capacity grant. They have also started a library happy hour, once a month. They have seen an increase in enrollment this year and have a new President (Cythina Robinson Alexander) and new interim provost (Dr. Richard Miller).

Ru Story-Huffman shared that the GSW library has been funded to do a renovation, which is very exciting since the building has not really been updated since the 70's. The renovation will start after Ru has retired next year.

David Edens shared that ABAC has completed a space reallocation project, moving anything that has not circulated since 2020 to a storage repository. This was in response for demand for more study space. The circulation desk is now open 8 a.m. to 9 p.m. but the library space is open 24/7. Security cameras and police patrol are in place. ABAC also hosted the BOR meeting back in October, which went well. ABAC also currently has an interim provost.

## **COLLABORATIVE COLLECTION MANAGEMENT**

Lucy Harrison led a discussion concerning collaborative collection management opportunities. The initial concern was around ERIC fiche, but there have also been questions about Last Copy in Georgia and about potential membership in shared print initiatives. Members discussed their various local retention initiatives and storage options. Toby Graham provided an update on Last Copy in Georgia (if there is a last copy of something, consider sending it to UGA to keep it in the system). Most of these materials (98%) that are sent to UGA are never circulated and may not really be relevant. There is also some inconsistency in participation across the USG. Toby would like to see clearer parameters and better collaboration, including larger print retention networks.

After discussion, RACL decided to charge a task force to look at collaborative collection management opportunities in and outside of Georgia. Jay Forrest will take the lead in pulling the task force together. Once they have a draft charge, they will bring that back to RACL.

## **GALILEO INTERFACE CHANGES**

Sean Purcell and team demonstrated some new features in GALILO Admin, GALILEO Search/Bento, and DLG. New features coming soon to **GALILEO Admin** include the ability to enhance the 'Custom EDS Resource' bento to show available EDS databases in a dropdown within GALILEO; drag and drop spotlight items to the desired position; sub-roles for



institutional users. We also plan to do a platform redesign for Statistics, including the possibility of further integration with EBSCO/FOLIO tools.

Features coming soon to **GALILEO Search** include embedded search boxes that redirect to individual bento box search results; the ability for institutions to add a librarian chat widget; new bento options for NGE and DPLA; customizable banners; and user personalization options. Sean Purcell provided a live demo of the banners and user personalization options.

Features coming soon to **DLG** include phasing out the legacy Georgia Government Publications (GGP) site and consolidating all GGP data within the DLG proper; and redesigning the Georgia Historic Newspapers (GHNP) and migrating from ChronAm to Open Oni.

### **PLANS FOR SPRING IN-PERSON MEETING AT GSU**

Lucy Harrison provided the following updates for the Spring In-person Meeting at GSU on Friday, April 12, 2024. A save-the-date has been sent out. We plan to start no earlier than 8:30 and finish no later than 4:00. We will call for agenda topics in early March, but potential agenda topics include:

- GIL/GALILEO Staff Updates
- Bibliograph Implementation
- Panorama Implementation
- FOLIO + OpenRS Implementation Plans (detailed)
- GUGM Plans (final)
- RACL-specific strategic planning
- Budget recommendations
- Dr. Monga will attend

Leslie Sharp motioned to adjourn, Sonya Gaither seconded, and the meeting was adjourned at 2:30 p.m.